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Teachers and students' perceptions of teaching English in small classes in Ecuador

TRABAJO DE TITULACIÓN

AUTOR: Sarmiento Urgilés, Ana Margarita

DIRECTOR: Solano Jaramillo, Lida Mercedes, Mgs.

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Dedication

I dedicate my research work to my parents and my little son Jordan who have supported me throughout this process.

Acknowledgment

I would like to give special thanks to my niece Ginger Bustamante and my Thesis Director Lida Solano because they were there for me in so many ways. Not only they proofread my text, but they were always there to help me when I didn't think I could continue.

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Abstract

This research titled "Teachers and students' perceptions of teaching English in small classes in Ecuador", whose purpose is to know teachers and students' perceptions of teaching and learning English in small classes.

The sample consisted of five EFL teachers and one hundred students from a private high school in the city of Guayaquil. The methods used were qualitative and quantitative; also, classroom observations and questionnaires were performed. The aim of the observations was to analyze classroom management, use of teaching strategies, resources, and interaction quality in five English classes. The questionnaires aimed to inquire teachers and students perceptions regarding the benefits of teaching and learning English in small classes. These also included teaching strategies, helpful resources, small classes and their possible limitations. Finally, results were presented in charts.

The most important conclusion shows that working in small classes favors the learning process because interactions, including teachers' feedback, enhance students' achievement in a supportive, challenging learning environment.

Key Words: English teaching, teacher's and students' perceptions, small classes.

Resumen

Esta investigación Titulada "Percepciones de maestros y estudiantes en la enseñanza de Inglés en clases pequeñas en Ecuador", cuyo propósito es conocer las percepciones de profesores y estudiantes en la enseñanza y el aprendizaje de inglés en clases pequeñas.

La muestra consistió de cinco profesores de inglés y cien estudiantes de un colegio privado en la ciudad de Guayaquil. Los métodos usados fueron cualitativo y cuantitativo, también fueron realizados cuestionarios y encuestas en el salón de clase. El objetivo de estos cuestionarios era analizar el manejo de la clase, el uso de las estrategias y recursos de las enseñanzas y la calidad de la interacción en cinco clases de inglés. Los cuestionarios estaban orientadas a preguntar sobre las percepciones de los profesores y de los estudiantes acerca de los beneficios de la enseñanza y el aprendizaje de Inglés y las posibles limitaciones de trabajar en clases pequeñas. Finalmente los resultados fueron demostrados en tablas.

La conclusión más importante demuestra que trabajar en clases pequeñas beneficia el proceso de aprendizaje para la interacción incluyendo la retroalimentación de profesores, mejorar el rendimiento de los estudiantes en un ambiente propicio y desafiante.

Palabras Claves: Enseñanza de Inglés, percepciones de profesores y estudiantes, clases pequeñas.

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Introduction

The current research is about teachers and students' perceptions of teaching English in small classes. The purpose of this study is to research on Ecuadorian teachers and students' perceptions of teaching and learning English in small classes. In order to achieve the purpose of this research, four questions have been answered; each of them includes a group of aspects oriented to provide a deeper understanding on this topic, the questions are: What are the benefits of teaching and learning English in small classes? What teaching strategies and resources improve teaching English in small classes? How do students feel about learning English in small classes?

Also, some previous studies related to the topic have been conducted in many countries to analyze various aspects regarding teachers and students' perceptions of teaching-learning English in small classes.

The first one was carried out by Harfitt (2012), whose purpose was to observe whether and how class size reduction might help to reduce language-learning anxiety, which has long been identified as an obstacle to L2 acquisition. The results showed that students reflect on their experiences of studying in reduced-size classes in a mature and confident way. They reported that smaller classes promoted a strong sense of security within their classroom community and seemed to weaken their fears of negative evaluation from peers and teachers. They also reported that they felt more confident about participating in English lessons.

Another important study is the one done by Çakmak (2009), whose purpose was to determine students and teachers' perceptions concerning the effects of class size with regard to the teaching process. The study's limitation responds to the validity and reliability of the forty-one student-teacher responses from three different departments. Future research in this area can be studied with more detail.

The results shows that all participants find it daunting to. Besides, teachers comment that despite their efforts to elevate the level of language learning in such context, the outcome of their students is considered to be unsatisfactory. They believe that this can be contributed to the fact that there are big numbers of students in one class and wish for the number to be reduced.

Finally, Blatchford, Bassett, and Brown (2005) carried out a study with the purpose of examining connections between: a) size of class and students' progress, and b) size of class along with classroom processes, teacher-student behavior, and class grouping practices, teacher self-perceptions, assessment, and record keeping.

The results are clear in showing that an effect of small classes on individual attention did take place because there was more chance that pupils would be the focus of a teacher's attention.

The present research offers new lights for institutions willing to improve English learning and their teaching learning-process. As a result, students will have a formation that not only allows them to be competent both at home as well as abroad allowing them to contribute on future research.

It is important to mention that there were several limitations in this study; for example, not all classes at the chosen high school were small enough to be considered, so that, there was not a random selection for the sampling. Additionally, one observation per class is not enough to capture all the aspects involved in the learning process.

Literature Review

This section contains relevant information about teaching English in small classes. Topics related with the importance of managing learning, teacher-student interaction, studentstudent interaction, class size, teaching techniques, strategies or activities for teaching English to small classes, as well as learning environment. Also, it is presented a brief description of five previous studies regarding teacher and students' perceptions of teaching English in small classes.

Managing learning

Teachers have the responsibility to guide students' learning. Educators have to know how to give effective instructions when teaching. According to Harmer (1998), instructions need to be clear and convey the meaning to the whole class before doing an activity. For this reason, Gower, Phillips, and Walters (2005) mention that teachers need to keep a simple language appropriate to the students' level; also, the teacher has to inform learners what activity they are going to carry out, how it is organized, and its purpose. It is necessary that educators favor instruction with visual clues whenever possible.

Furthermore, Harmer (1998) mentions that giving a demonstration of the activity reinforces the instruction. Hence, Gower, Phillips, and Walters (2005, p. 41) say that "Showing what to do is more effective than telling what to do". In addition, they suggest that teachers perceive if students have understood the instructions given in order to assess how well they perform a task and to evaluate particular language strengths and weaknesses.

Another important aspect in managing learning is feedback. Feedback is an important and vital part for the language learning process. It is a time in class when learners and teacher can look back and reflect on performance. There are two kinds of feedback: (1) the language you have been working on, and (2) the way the learners have achieved the task, and their behavior, both as individuals and as a group. Feedback must be a regular part of the teaching process. Feedback activities should depend on the level and age of the learners, the language points you are dealing with, and the time it can take place after the learners have done an activity. It can also be carried on at the end of a series of activities or on a set day each week. In fact, at any time the teacher feels it will be useful. The role of the teacher is not to dominate, but to listen and interpret what the learners are saying in a more concise and coherent form. A feedback session is an opportunity for learners to contribute with their thoughts, feels, and ideas to the class (Rovegno&Bandhauer, 2013).

Rovegno and Bandhauer (2013) and Richards, Hull, and Proctor (1998) agree that a main function of the teachers is to give feedback to their students. Moreover, Bandhauer (2013) indicates that the aim of feedback is to bring about self-awareness and improvement. It means that learners have the opportunity to correct their mistakes. Furthermore, Richards, Hull, & Proctor (1998) say that feedback is classified in a positive and negative way, being the most effective the first one since it focuses on giving praise to students so they can feel motivated. Hence, Rovegno and Bandhauer (2013) note that teachers need to focus on the positive points of students when they give feedback, especially in oral and written works.

In addition, feedback can be given through praise and encouragement; corrections; setting regular tests; having discussion about how the group as a whole is doing; giving individual tutoring. Therefore, the process of giving feedback offers teachers the opportunity to become assessor of their students (Rovegno&Bandhauer, 2013).

Another aspect that must be considered is class-time. It is important to establish time for the development of every lesson; for example, instructional time. Adjuvant simply means, in addition to. The adjuvant instructional time is the daily time you spend in addition to your instructional time, before and after class, getting ready to teach and manage your students (Richards & Farrell, 2011).

Rovegno and Bandhauer (2013) claim that performing multiple tasks is one benefit of practicing time management. When teachers are able to structure their classroom to make optimal use of their time, they can use the extra minutes to help those students who have special needs. For instance, while the teacher has one group of good readers doing a buddy read followed by a sequence chain, he might be working with students in a less capable group that need personalized attention with reading and comprehension skills.

Woolfolk (2007) points out that managing the time allotted for different activities might be a key role for teachers in achieving success in a lesson. Teachers must evaluate the necessary time for each activity. Planning-time for a lesson enables the teacher to have good judgment in choice taking.

Teacher- student and student-student interaction

Teacher-student interaction is one of the most powerful elements within the learning environment (Gaddy, Foseid,&Marzano, 2005). Moreover, a number of aspects including gender do not only influence teacher-student interaction, but in turn it also influences the students' academic achievement and behavior. Supportive and positive relationship between teachers and students ultimately promote a sense of school belonging and encourage students to participate cooperatively in classroom activities (Hellermann, 2008).

Effective teachers are aware that knowledge is interrelated and in turn, it is best developed through experiences and the understanding of relationships between concepts, rather than through disconnected elements (Woolfolk, 2007). This idea stresses the crucial role played by substantial communication amongst students and their teachers in order to develop deep understandings of main concepts (Gaddy, Foseid,&Marzano, 2005). It is crucial that teachers know their students so the planning of challenging activities is appropriate for the variety of different abilities within the learning environment (Hellermann, 2008). When teachers pursue positive relationships with students and tailor class work that enables students to construct their own meaning, students are more likely to behave and participate effectively in learning tasks.

On the other hand, student-student interaction addresses how well students communicate with one another in class. Classes where students have opportunities to communicate with each other help them to construct their knowledge effectively. By emphasizing the collaborative and cooperative nature of scientific work, students share responsibility for learning with each other, discuss divergent understandings, and shape the direction of the class. The pedagogy in action module on cooperative learning is a great place to learn more about structuring student-student interactions both in and out of the classroom (Austin, Dwyer,&Freebody, 2005).

According to Hellermann (2008) classes that have low interaction among students are more lecture-focused, often well organized, and tend to present material clearly with minimal text and well-chosen images. The instructor is usually well versed in the content, but this teaching do not provide an opportunity for interactions among students.

In contrast, a more student-focused class provides multiple opportunities for students to discuss ideas in small groups and may support a whole class discussion. One simple measure of this is the amount of class-time given to students to talk to one another. The quality of the discussion is also important: inquiries that have the potential for more than one answer can generate deeper thinking processes and may shift the lesson's direction. Successful discussions are characterized by small group conversations that seek to give voice to all students and to provide sufficient time and opportunity to listen and consider the ideas of the students (Hellermann, 2008).

A teacher can consider structuring the class so that it provides opportunities for students to work in pairs and small groups and use multiple types of communication (e.g., discussions, making presentations, and brainstorming). This encourages students to work together as a class to contribute with a comprehensive answer to an open-ended problem. More students learn more when they work together, cooperatively, talking through the material with each other and making sure that all group members understand, than when students compete with one another or work alone individually. Students are more assertive about the subject being studied, the teacher, themselves as learners in that class, are more accepting of each other (male or female, handicapped or not, bright or struggling, or from different ethnic backgrounds) when they work together cooperatively (Hellermann, 2008).

On the contrary, Austin, Dwyer, and Freebody (2005) say that many students do not have the basic skills in interacting with other people in a work group. These collaborative skills need to be taught by using actives as listening, checking other group members for understanding, etc. Student/student interaction is focused more on internal dynamics of cooperative groups and less on comparisons with competitive and individualistic goal structures.

Class size

Students' class size is a remarkable point not only in large groups but also in smaller groups because it let us choose the adequate process, techniques, lesson plans, and learning styles, which are used into the English class. Lee (2005) claims that smaller classes have some advantages, one of them is when there are a few students, they have more probabilities to talk during the class and teachers will adapt the students' necessities.

However, Baker, and Westrup (2000) explain that large classes make difficult the learning and teaching procedure. In addition, large classes can present logistical problems when managing class and it is not easy to arrange lessons as in smaller classes. Consequently, teachers need to take care of how they order lesson activities and estimating the features of classroom physical space for certain activities.

On the other hand, Harmer (2007) says that the number of students variety in language classes because it relays on the education system where teachers work.

Taking into account the above mentioned by Harmer (2007), it is relevant to mention that some institutions have a very large number of students up to 40 per class, while others have 20 (small classes). Harmer (2007) also says that working with one student has its advantages since educators focus on the student's abilities and assess them more efficiently. Also, this researcher mentions that teachers adapt the syllabus and content to the student' needs, interests, and learning styles. This is adequate for students who need individual attention. However, one-to-one classes also have disadvantages; for instance, they could induce tiredness and sleepiness on students and teachers making lessons boring (Harmer, 2007).Therefore, Baker and Westrup (2000) recommend that teachers need to be enthusiastic in order to keep a class interesting when teaching a one to one lesson.

On the opposite, there are teachers who have up to a hundred students per class. These are called large classes. According to Harmer (2007), large classes have many students to interact with, and humor and drama are a common part of class activities; meaning the dynamic is high. Notwithstanding, Baker and Westrup (2000) indicate that large classes also have some drawbacks. For example, in dealing with these types of classes it is difficult for teachers keep discipline, encouraging students to use English when working in pairs or in groups, as well as tracking classroom activities.

Teaching techniques

Teaching techniques are activities that teachers use in classroom to include communicative processes, negotiation of meaning, and interaction to engage students into communication. To have a better comprehension about teaching techniques, it is essential to provide a definition. Richards, Hull, and Proctor (1998) mention that every activity a teacher undertakes soon after he enters the classroom until he leaves are teaching techniques. Furthermore, Raimes (1983) adds that teaching techniques have two different focuses since they can be aimed at student-centered activities, for example student-made reports, and can be teacher-centered, for example a lecture. Some teaching techniques used in the language classroom are mentioned below.

Raimes (1983) describes teaching techniques such as brainstorming, debating, and group discussion. Brainstorming is a technique that produces ideas about a particular subject or solution for a problem. Debating is a technique that allows students to present arguments to defend their points of view regarding a topic. Group discussion is a technique that gives the learners the opportunity to exchange their thoughts in an organized way. These three techniques help students increase their confidence while they are speaking.

There are other teaching techniques that must also be considered by the teacher. These techniques are role play, interviewing, lecture, translation, dictation, story-telling, pictures, as well as giving and taking directions. Social activities are those in which students use dialogues, discussions, role plays, debates, etc. Regarding role-play, Richards & Proctor (1998) say that this technique enables students to act out and pretend to be in certain situations. In relation to interviewing, Raimes (1983) states that this technique allows students to ask questions among them in order to find out factual information. With regard to lecture, Raimes (1983) mentions that in the lecture technique the teacher talks about a topic

while students listen and take notes. Regarding translation technique, Richards, Hull, and Proctor (1998) say that this technique enables teachers to give explanations through translation; this technique permits to give an equivalent meaning of English words and phrases in the students' L2. With regard to dictation and story-telling, Raimes (1983) states that the dictation technique is familiar to most ESL teachers. The teacher reads a passage through once, and then reads it slowly, broken down into short meaningful segments, which the students write down, and then the teacher reads it through once more. In story-telling the students read each other`s continuations and some read theirs aloud to the whole class.

Additionally, other techniques that can be used for teaching English are choral pronunciation, definition question, and reformulation. Richards, Hull, and Proctor (1998) say that choral pronunciation involves the whole class in repeating the utterance being taught. Regarding definition question, Raimes (1983) comments that this technique helps teachers provide a definition of new vocabulary and ask the students to use it. In relation to reformulation technique, Lewis and Hill point out that this technique enables teachers to generate natural answers to their questions to avoid made up answers by students.

Learning environment in small classes

Meléndes and Beck (2010) affirm that learning environment is a mixture of social and physical qualities that create the classroom experience. This includes classroom management procedures, as well as the way classroom space is organized, furnished, and maintained.

Regarding this Woolfolk (2007) says that classroom management has a clear impact on student's achievement. For example, rules for classroom upkeep, including desks, and other equipment such as: computers and display areas are some of these classroom management practices. Instructions for class participation, such as raising hands in full class sessions and small groups, waiting until a speaker finishes, or waiting for a signal and rules for interaction with others. These vary according to the age group but generally include guidelines to respect others and their property, listening while others are speaking, and obeying school Rules (Woolfolk, 2007).

Harmer (2007) says that a well-organized classroom permits more positive interactions between teachers and children, reducing the probability for challenging negative behavior.

Woolfolk (2007) presents several guidelines on how teachers might arrange their English classroom to positively impact on their students' learning experience: assure students have easy access to learning materials and know where to store them. In addition, surfaces for studying and working should be clean and easily available when needed. Other guidelines include providing private work areas free of distractions for individual study or groups working separately. Moreover, teachers can arrange tables, desks and chairs in a way that prevents wide-open spaces for chasing (for the elementary grades). Desks should be placed within clear view of the teacher, whiteboard, or anything that students need to see to become effective learners.

Learning environment has been found to be a significant factor influencing the learning process. Woolfolk (2007) shows that there are many ways to arrange the seats in a classroom which differ mainly according to the type of interaction taking place between the class members, the features of the activities being carried out, and class size. For instance, orderly rows are used when there is a teacher to a whole class interaction or when the class is numerous. Rows have the advantage of allowing visual contact between the teacher and the learners; still, it is considered a limiting arrangement.

Establishing the seats in circles and horseshoes is suitable for small classes; it promotes both teachers to students as well as students to students' interactions as everyone can easily face each other (Finn & Wang, 2002). Another arrangement type is that of separate

tables or café style which fits to small groups work; nevertheless, it is claimed that it does not favor whole class interaction as learners are usually too distributed around the classroom (Harmer, 2007).

In addition, Finn and Wang(2002) claim that behavior is systemic and skill-based, and many of the specific behavior expectations of schools and teachers are unique to their system. Students do not have these expectations imposed upon them in other settings, e.g. the home or peer group, and so do not use some of the skills required by the school other than in the school setting. Schools and teachers need to teach students the necessary skills and then revisit and reteach the skills, especially after periods when the student has been away from the school, e.g. on holidays or in a different school system.

Additionally, Kennedy (2005) mentions that teachers must establish a positive classroom environment where students are respectful of themselves and others to help reduce the risk of conflict.

Furthermore, classroom physical and emotional environment have an impact on learning, so it does the social environment. As our students meet each other at the beginning of each semester, anxieties about the demands of the course work are often increased by concern over other students in the class (Meléndes & Beck, 2010). Even if a student is highly motivated and has a high self-concept, without a supportive community, he or she will be unwilling to take risks, and without creative risk taking deep learning is not going to happen (Kennedy, 2005).

In the following pages, a brief description of five previous studies dealing with teachers and students' perceptions of teaching English in small classes will be presented.

The first study is the one by Harfitt (2012) whose purpose was to examine whether and how class size reduction might help to alleviate language-learning anxiety that has long been seen as an obstacle to L2 acquisition. The research process for this study relied on multiple case studies in four Hong Kong secondary schools. Each case involved a teacher of English language and Chinese students in a reduced-size class (between 21 to 25 students) and a large class (between 38 to 41 students) from the level grade, and of similar academic ability. Multiple interviews were conducted with the four teachers and data stemmed from group and individual interviews with 231 students. Student interview questions focused on their perspectives and experiences in studying in large and reduced-size classes. A total of 78 lessons were also observed across four case studies. The data was described and analyzed to identify any emergent patterns and themes.

The study's conclusions were that the strength of the research approach adopted in this study lies in comparing what students say about their classroom context versus what they subsequently do in that classroom. Conclusions outlined earlier point to the need for a deeper review of students and teachers working in large and reduced-sized classes through the elaboration of longitudinal studies that capture the reality and fine details of the classroom context.

Another study conducted by Din (1999) researched on the functions of class size perceived in Chinese rural school. The purpose of this study was to investigate about what kind of factor class size is, and the benefits for having small classes. Furthermore, a survey package-with an anonymous questionnaire and an introduction letter explaining the purpose of the study was added in an unsealed envelope. A big manila envelope with 20 such packages was delivered by a project assistant to five school Principals. On a separate letter, principals were requested to distribute the survey packages to his/her teachers with five or more years of teaching experience. In total, 100 surveys were sent out this way. Approximately 50% of the teachers in each school were surveyed. In addition, the participating teachers were requested in the introduction letter to return the answered questionnaire in a sealed envelope to their principal. The project assistant went to the Principals and collected the data two weeks thereafter. A survey questionnaire was developed based on the research questions. Basically, the questions were open-ended. They were designed to collect the perceptions of the Chinese rural teachers on class size related issues.

The findings indicated that Chinese rural teachers did not see a necessary link between class size and student achievement. However, they believed that small classes facilitate classroom management, more student-teacher interactions, more individualized help from the teachers, and reduce teachers' workloads. Chinese rural teachers also believed that competition among students promoted learning for students in large classes.

A similar study directed by Çakmak (2009) researched on the perceptions of student teachers on the effects of class size regarding effective teaching processes. The method used was open-ended questions. These were developed to gather data on the perceptions of teachers regarding class size. Teachers were asked: What are your thoughts on class size and its relation with motivation, teaching methods, techniques, classroom management, evaluation and assessment? Other questions were; what are your thoughts about the effects of class size on student achievement in the teaching process? And what are your thoughts on the effects of class size regarding teacher behavior in the teaching process?

Students answered the open-ended questions in a written way. Throughout the administration of the questionnaire, the researcher was present in the classroom in order to assist with any problems or questions which might have arose. The researcher also explained the research's purpose as well as the instructions for the questionnaire. The researcher ensured that all data collected were to be used only for this study.

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The study's conclusions were that the majority of student teachers who participated indicated that a close relationship exists between class size and student achievement, and also between class size and teacher behavior. Given the fact similar studies indicated no change in teacher behavior regarding class size; it may be argued that there seems to be differences on student teachers' views on class size and their teaching practices.

Another study by Blatchford, Bassett, and Brown (2005) researched about teachers' and students' behavior in large and small classes. The study had two objectives; to evaluate links on: a) class size and students' progress, and b) class size and classroom processes such as teacher-student behavior within class grouping practices, teacher self-perceptions, assessment, and record keeping.

The study used a time sampling method on a sample of 257 children in 16 small (25 or below) and 26 large (31 and over) 6^{th} grade classes (aged 10/11 years). In the small classes there was more individualized task related interaction between teacher and students as well as a more active role on students.

The research supports two conclusions: elementary school small class students are more engaged in learning behavior and less disruptive than students in larger classes. They also conclude that effects on processes appear to fade out on upper grades and that class size seems to affect student engagement more than teaching, though there is some evidence that teachers' interpersonal styles benefit from small class reductions.

Finally, Alghamdi and Gillies (2013) research on the impact of cooperative in comparison to traditional learning (small groups) on EFL learners' results when learning English as a foreign language. The study seek to answer; What is the effect of cooperative in comparison to traditional small group learning on the achievement of EFL learners? What is the effect of cooperative in comparison to traditional small group learning on the achievement of the achievement of

of grammatical knowledge of EFL learners?, and What is the effect of cooperative in comparison to traditional small group learning on the achievement of writing skills of EFL learners?

The method employed was quantitative. The instrument used was a test with both a pre-test and a post-test to investigate the impact of cooperative learning on students' English language achievements. The test comprised twenty multiple-choice questions. At the beginning of the test, the participants were asked to choose the correct answer from four options with a time limit of 40 minutes for this part. After that, students were required to write a paragraph to identify their productive grammar and time set for this part was 20 minutes. The time set for the whole test was 60 minutes. There were two marks for each correct answer in the multiple-choice question and ten marks for the writing task, making it fifty the total obtainable score.

The researcher's conclusion was that to identify the impact of Cooperative Learning (CL) on EFL learners' achievements, a study was conducted in four high schools on EFL classrooms environment. It was also demonstrated that there was a significant difference between the two conditions (experimental, control). It was also found that there are statistically significant differences between the scores from the students who were taught English in a cooperative learning environment (the experimental group), and those who were taught using the traditional small group method (the control group).

Method

Setting and Participants

This study was conducted in the city of Guayaquil, Ecuador. The sample selected for this study was taken from five high school classrooms, where English was taught as a foreign language. The participants were five English teachers and one hundred students, who belonged to the 10th grade of basic education to the 3rd year of senior high school. The students were girls between 14 and 17 years old.

Procedures

This research began with a literature review on topics related to the subject. It was also required to read five previous studies related to the researched topic.

The methodology applied in this study was qualitative and quantitative. The techniques used for this study were surveys, observations, and note-taking. To gather the data two questionnaires were administered, one for teachers and another for each student surveyed. The teacher's and the students' questionnaire contained twenty-two questions.

In addition, it was necessary to observe a class in which the corresponding observation sheet was filled in. The information gotten from these sources was described and analyzed.

The results' analysis included the 22 questions given in the teachers and students' questionnaire. These questions were classified according to each one of the four questions mentioned in the study's purpose; besides, observed class opinions and the rest of the information was used to support the analysis of each one of the questions proposed. At the end, conclusions were stated as well as some recommendations.

Discussion

Description, Analysis, and Interpretation of Results

In this section, the data gathered from this research is shown and analyzed following a qualitative and quantitative approach. In order to do this, the responses to each question in the teachers' and students' questionnaires are displayed in statistical tables.

Qualitative and Quantitative Analysis

What are the benefits of teaching and learning English in small classes?

Table 1

N ^O	In classes with a small number of students:	Totally agree		A 2000	Agree	Partially	agruc	Disagree	0		TOTAL
		f	%	f	%	f	%	f	%	f	%
1	It is easier to design activities that help students to apply what they have learned in class.	4	80	1	20					5	100
2	The students are attentive and participate in class activities.	4	80	1	20					5	100
3	Classroom space allows students to properly do the activities designed	4	80	1	20					5	100
4	Appropriate feedback can be given	4	80	1	20					5	100
5	Activities that allow more interaction among students are performed.	4	80	1	20					5	100
6	There is more interaction between the teacher and the students	4	80	1	20					5	100
7	It is easier to remember students' names	4	80	1	20					5	100

Teachers' Perceptions

Author: Ana Sarmiento

Source: Teacher's questionnaire

Table 2

Students' Perceptions

N ^O	In classes with a small number of students:	Totally	Totally agree		Totally agree		agree Agree		ABIUC	Partially agree		Disagree		TOTAL	
		F	%	f	%	f	%	f	%	f	%				
1	The activities done in class help to apply what students learn.	51	51	41	41	8	8	-	-	100	100				

2	The students are attentive and participate in class	32	32	57	57	11	11	-		100	100
	activities.										
3	The students can better concentrate because there	50	50	33	33	17	17	-		100	100
	is less noise in the classroom.										
4	The classroom space allows students to carry out	43	43	46	46	11	11	1		100	100
	the activities assigned by the teacher.										
5	Students receive proper feedback form the	49	49	44	44	6	6	1	1	100	100
	teacher.										
6	There is interaction between the students.	51	51	43	43	5	5	1	1	100	100
7	There is interaction between the teachers and	69	69	26	26	5	5	-		100	100
	students.										
8	The teacher remembers the students' names.	34	34	52	52	14	14	-		100	100

Author: Ana Sarmiento

Source: students' questionnaire

Statement 1 in table 1 reports that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that in small classes it is easier to design activities that help students apply what they have learned.

On the other hand, based on students' answers it was found on table 2 that 51% (51 students) totally agree, and 41% (41 students) agree, and 8% (8 students) partially agree that in small classes it is easier to design activities that help students to apply what they have learned.

The above mentioned results are corroborated with the observation performed since it was evident that teachers during their entire lessons used several activities to help students apply what they have learned. For example, describing pictures, debating, group discussions, role-play, and debates, among others.

Raimes (1983) states that the fundamental importance of teaching strategies is to make it easier to implement a variety of teaching methods and techniques. Teachers can also find a variety of strategies to help students take more responsibility of their own learning and to enhance the teaching learning process.

Additionally, other activities used for teaching English in small classes are choral pronunciation, definition question, and reformulation. Richards, Hull, and Proctor (1998) say that choral pronunciation involves the whole class in repeating the utterance being taught.

Regarding definition question, Raimes (1983) comments this technique helps teachers provide a definition of new vocabulary and ask students to use it.

Statement 2 in table 1 reports that 80% (4 teachers) totally agree that in small classes students are attentive and participative during class activities and 20% (1 teacher) agrees.

In contrast, table 2 indicates that 32 % (32 students) totally agree that in small classes they are attentive and participative during class activities, 57% (57 students) agree, and 11% (11 students) partially agree.

As a result of the observations, it can be said that students were attentive and participative in class because it was noticed that when the teacher explained the lesson, all the learners were in silence. It was also observed that when the teacher asked students some questions they were ready to participate and contribute with their ideas and opinions; all these aspects contributed to have great classes and an appropriate teaching-learning process.

Regarding this, Baker and Westrup (2000) mention that in small classes there are several ways to get students motivated to participate in class. For example, the teacher can give them an assignment they have to prepare to speak about, or the teacher may ask students to bring a quote from a passage they do not understand to discuss it in the classroom.

Regarding statement 3 on the students' questionnaire, table 2 indicates that 50% (50 students) totally agree that in small classes they can better concentrate because there is less noise in the classroom, 33% (33 students) agree, and 17% (17 students) partially agree. This question is not included in the teachers' questionnaire.

Based on the observations, it was evident the teacher controlled discipline efficiently throughout the lesson; this action kept students from disturbing their classmates or making noise in class. Additionally, students were concentrated because there was less noise in the teaching-learning process.

In this regard, Lee (2005) argues that discipline is paramount when students are learning English in the classroom. Besides, when the teacher controls the class, it contributes to do not make unnecessary noises and students can concentrate better and assimilate what they are learning more quickly.

Statement 3 shows that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that in classes with small number of students, the classroom space allows students to properly do the activities designed by them.

In statement 4, table 2 shows that 43% (43 students) totally agree that in classes with small number of students, the classroom space allows students to properly do the activities designed by the teacher, 46% (46 students) agree, and 11% (11 students) partially agree.

In the class observations, class space allowed to develop the designed activities adequately. Mostly, it was because the classroom was wide enough, which facilitated to develop activities properly; besides, the teacher could carry out pair and group work activities; furthermore, it was observed that the teacher could arrange seats as rows, and semicircles. It was also evident that students displayed higher levels of adequate behavior during the activities developed in class.

In this regard, Woolfolk (2007) shows that there are many ways to arrange seats in a classroom which differ mainly according to the type of interaction that take place between the class members, the features of the activities being carried out, and class size. For instance, orderly rows are used when there is a teacher for the whole class interaction or when the class is numerous. Rows have the advantage of allowing visual contact between the teacher and the learners; still, it is considered a limiting arrangement.

Statement 4 in table 1 shows that 80%(4 teachers) totally agree that in small classes appropriate feedback can be given and 20% (1 teacher) agrees.

Additionally, in the observed classes, it was evident that during all classes, feedback was used appropriately; for example, at the end of every lesson, the teacher made several questions to students, if the teacher noted some weaknesses; then the teacher provided appropriate feedback. Regarding to this, Rovegno and Bandhauer (2013) indicate that the aim of feedback is to bring about self-awareness and improvement. It means that learners have the opportunity to correct their mistakes.

This result is confirmed in the students' questionnaire, in statement 5 in table 2 reports that 49% (49 students) totally agree, 44% (44 students) agree, 6% (6 students) partially agree, and 1% (1 student) disagrees that in small classes the teacher provides an appropriate feedback.

In this regard, Richards, Hull, and Proctor (1998) say that feedback is classified in a positive and negative way, being the most effective the first one since it focuses on giving praise to students so they can feel motivated.

Concerning to statement 5, in table 1 shows that 80% (4 teachers) totally agree that in small classes the activities that allow more interaction among students are performed and 20% (1 teacher) agrees.

These results are supported in the students' questionnaire, statement 6, table 2 reports that 51% (51 students) totally agree that in small classes there is interaction among students, 43% (43 students) agree, 5% (5 students) partially agree, and 1% (1 student) disagrees.

It was observed that teachers used different activities to motivate students and to increase interaction between them. For instance, in every lesson students worked in pairs or in groups; these activities helped them interact and communicate totally in English. In this regard. Hellermann (2008) says that a teacher can consider structuring a class so that it provides opportunities for students to work in pairs or in small groups and use multiple ways

of communication (discussions, making presentations, and brainstorming). This encourages students to work together as a class to contribute to a comprehensive answer to an open-ended problem. More students learn more material when they work together, cooperatively, talking through the material with each other, and making sure that all group members understand; than when students compete with one another or work alone, individually.

Additionally, Austin, Dwyer, and Freebody, (2005, p. 29) state that "Student-student interaction includes 'listening or talking to another student concerning topics that are no relevant to the tasks and showing no discernible involvement in the set task – observations that would probably not shock most teachers".

In statement 6, table 1 reports that 80% (4 teachers) totally agree that in small classes there is interaction among the teacher and students, and 20% (1 teacher) agrees.

In the same way in the students` questionnaire, statement 7, table 2 indicates that 69% (69 students) totally agree, 26% (26 students) agree, and 5% (5 students) partially agree that in small classes there is interaction among the teacher and students,.

Based on the observations performed this result was evident since the teacher made questions and students answered correctly, and students doubts were classified by applying error correction and helping learners understand a word or phrase.

Regarding interaction between teachers and students, Gaddy, Foseid, and Marzano (2005) say teacher–student interaction is one of the most powerful elements within the learning environment. In fact, school engagement and academic motivation, teacher–student relationship form the basis of the social context in which learning takes place.

According to Gaddy, Foseid, and Marzano (2005) and Hellermann (2008) assert that a number of aspects including gender do not only influence the interaction between teachers and students, but in turn, it is also influenced by the students' academic results and behavior.

Supportive and positive relationship between teachers and students ultimately promote a sense of school belonging and encourage students to participate cooperatively in classroom activities.

Similarly, the interaction between students was evident because they worked in the activities by talking to each other; this helped to discuss ideas in small groups. Tasks had the potential for more than one answer, which generated a deeper thinking process and facilitated the teaching learning process.

Statement 7 in table 1 reports that 80% (4 teachers) totally agree that in small classes, it is easier to remember students` names, and 20% (1 teacher) agrees.

Similarly, based on students' questionnaire, in statement 8, table 2 shows that 34 % (34 students) totally agree that their teacher remembers their names, 52% (52 students) agree, and 14% (14 students) partially agree.

As stated in the results above, the greater number of teachers indicate that for them it is easy to remember students` names and it is confirmed with the results obtained from the students' questionnaire.

However, the observed classes demonstrate that only 60% (3 teachers) remember students` name, and 40% (2 teachers) do not.

Regarding this fact, Gaddy, Foseid, and Marzano (2005) mention that teachers have to remember the students' names because it helps to increase teacher-student interaction in the teaching-learning process.

Based on the results obtained from question number one, it can be said that the main benefits of teaching and learning English in small classes are that the students can practice and apply what they are learning. They can concentrate because there is less noise in the classroom; the classroom space allows students to carry out the activities assigned by the teacher. Besides, activities allow more interaction among students and teacher-students. In addition, students are more eager to participate in the activities performed in class and it is easier to give feedback during and at the end of the lesson.

What teaching strategies and resources benefit teaching English in small classes?

Table 3

Teachers' Perceptions

N ^O	In classes with a small number of students, it is easier to:	Totally	agree	Δ aree	115100	Partially	ugive	Disagree	0		TOTAL
		f	%	f	%	f	%	f	%	f	%
9	Design and apply activities that allow student to practice listening skills.	4	80	1	20					5	100
10	Design and apply activities that allow students to practice speaking skills.	4	80	1	20					5	100
11	Design and apply activities that allow students to practice reading skills.	4	80	1	20					5	100
12	Design and apply activities that allow students to practice writing skills.	4	80	1	20					5	100
13	Design and apply group work activities	4	80	1	20					5	100
14	Design and apply individual activities.	4	80	1	20					5	100
15	Use technological tools	4	80	1	20					5	100
16	Use didactic materials	4	80	1	20					5	100

Author: Ana Sarmiento

Source: Teacher's questionnaire

Table 4

Students' Perceptions

N ^O	In classes with a small number of students:		agree	A oree	115100	Partially	ugree	Disagree	0		TOTAL
		f	%	f	%	f	%	f	%	f	%
9	The activities done allow students to practice listening skills.	53	53	33	33	12	12	2	2	100	100
10	The activities done allow students to practice speaking skills.	52	52	33	33	14	14	1	1	100	100
11	The activities done allow students to practice reading skills.	52	52	35	35	11	11	2	2	100	100
12	The activities done allow students to practice writing skills.	63	63	33	33	4	4			100	100
13	Group work activities are used.	48	48	46	46	6	6	-		100	100

14	Individual activities are used.	63	63	34	34	3	3	-		100	100
15	Technological tools are used.	41	41	34	34	23	23	2	2	100	100
16	Didactic materials are used.	41	41	49	49	7	7	3	3	100	100
4 .1											

Author: Ana Sarmiento Source: Student's questionnaire

Concerning activities for listening skills, in statement 9, table 3 shows that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that in small classes it is easier to design and apply activities that allow students to practice listening skills.

Similarly, based on students' questionnaire, table 4 shows that 53% (53 students) totally agree that in small classes it is easier to design and apply activities that allow students to practice listening skills, 33% (33 students) agree, 12% (12 students) partially agree, and 2% (2 students) disagree.

It was evident in the observed classes that teachers used different activities to practice listening skills. It was noticed that the most used activities were role-play, interviews, and lectures. Besides, it is confirmed that students felt comfortable working with these activities because they helped them practice their listening skills.

Regarding listening activities, Raimes (1983) said that students are comfortable working with activities in the classroom specially when the teacher teaches listening skills, it is up to teacher ensure that students have a chance not only to use the new language but also to play with it. Students also need to experiment with new words and new sentence types.

Besides, statement 10 in table 3 reveals that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that in small classes it is easier to design and apply activities that allow students to practice speaking skills.

The observed classes showed that the five surveyed teachers used activities to practice speaking skills. For example, teachers used choral pronunciation, definition question, and reformulation.

Regarding choral pronunciation, definition question and reformulation, Richards, Hull, and Proctor (1998) said that these exercises can be used for both listening and speaking practice. They usually require students to work with a partner to practice expressions and pronunciation.

This fact is confirmed by students in table 4 who indicated that 52% (52 students) totally agree that in small classes it is easier to design and apply activities that allow students to practice speaking skills, 33% (33 students) agree, 14% (14 students) partially agree, and 1% (1 student) disagrees.

Based on the observations, it was evident that the majority of students participated in speaking activities; for instance, when the teacher made them repeat words or phrases, students imitated the pronunciation until they had it right.

Concerning statement 11 in table 3, it shows that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that in small classes it is easier to design and apply activities that allow students to practice reading skills.

Table 4 reports that 52% (52 students) totally agree that in small classes it is easier to design and apply activities that allow students to practice reading skills, 35% (35 students) agree, 11% (11 students) partially agree, and 2% (2 students) disagree.

Comparing the mentioned data above with the observed classes, it can be said that five teachers used activities to practice reading skills, and the most used activities were dictation and story-telling. It was also noticed that students liked and enjoyed these activities.

Regarding this fact, Richards, Hull and Proctor (1998) mentioned that the use of storytelling in class certainly offers significant input toward oral language competency, along with many significant links to written language. This activity helps to introduce new structures, to present the first paragraph of a text, to revise an area of vocabulary, to provide a summary of a reading or listening exercise, and to provide practice in different areas of grammar.

Regarding, statement 12 in table 3 shows that 80% (4 teachers) totally agree that in small classes it is easier to design and apply activities that allow students to practice writing skills and 20% (1 teacher) agrees.

Table 4 indicates that 63% (63 students) totally agree that in small classes the activities done allow students to practice writing skills, 33% (33 students) agree, and 4% (4 students) partially agree.

It was evident in the observed classes that at least one writing practice activity was used; this activity was role-play writing. The activity consisted in drawing three pictures on the board about three people (two women and a man). Then the teacher read the situation from the role-play to their students to explain how they all met. Finally, the class was divided into four groups to practice writing skills by writing letters to each other.

Regarding role-play writing, Richards, Hull, and Proctor (1998) stated that role-play writing can be much more motivating if teachers give students a chance to play a role. In this activity, the students will have the chance to write to an imaginary romantic partner.

Statement 13 in table 3 reveals that 80% (4 teachers) totally agree that in small classes it is easier to design and apply group work activities, and 80% (4 teachers) totally agree, and 20% (1 teacher) agrees.

These results are supported in the student's questionnaire, table 4 indicates that 48 % (48 students) totally agree that in small classes their teachers use group activities, 46% (46 students) agree, and 6% (6 students) partially agree.

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In the observations, it was confirmed that only three teachers used group activities, and the most used Jigsaw. It was also observed that two teachers did not form groups to work with the students, and used individual activities instead.

Concerning jigsaw activity, it was observed that students were grouped into teams to solve a problem or analyze a reading. These were also done in two ways – either each team worked on completing a different portion of the assignment and then contributing their knowledge to the class as a whole, or within each group. All these activities allowed great classes and an appropriate teaching - learning process.

Concerning group activities applied by the teacher in class, Richards, Hull, and Proctor (1998) stated that group work activities are important because these give students the opportunity to learn from each other, teaches them communication skills and helps to interact and develop interpersonal relationship skills among students.

Regarding individual activities, statement 14 in table 3 reports that 80% (4 teachers) totally agree that in small classes it is easier to design and apply individual activities and 20% (1 teacher) agrees.

Based on student's answers, table 4 indicates that 63% (63 students) totally agree that in small classes it is easier to design and apply individual activities, 34% (34 students) agree, and 3% (3 students) partially agree.

In the observed classes, it was evident that teachers used individual activities in class; for example, each of the students developed a mental map of their community and they gave a meaning to the place where they live. In this activity, each student used a set of questions to interview four peers in class.

In table 3, statement 15 shows that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that in small classes it is easier to use technological resources.

Statement 15 in table 4 indicates that 41% (41 students) totally agree, 34% (34 students) agree, 23% (23 students) partially agree, and 2% (2 students) disagree that in small classes it is easier to use technological resources.

Nonetheless, the observed classes show that only three teachers used technological resources; in fact, the most commonly used were CD players and laptops which were used to show power point presentations on a projector. On the other hand, two teachers did not use any technological resources in their classes.

Raimes (1983) stated that audio-visuals are different types of useful materials, devices, and symbols which make the study of a subject more comprehensible and interesting. For instance, audio aids such as tape recording, background music to promote a relaxed environment; and the course book in order to follow a revised content sequence.

Statement 16 in table 3 shows that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that in small classes it is easier to use didactic material.

Table 4 reports that 41% (41 students) totally agree, 49% (49 students) agree, 7% (7 students) partially agree, and 3% (3 students) disagree that in small classes it is easier to use didactic material.

Based in the observations performed, it was evident that all teachers (5 in total) used different teaching materials in class. The most commonly used in all classes were flashcards, magazines, pictures, wall-charts, and multimedia-projector. In this regard, Rovegno and Bandhauer (2013) state that teaching materials support students' learning and increase students' success during the teaching-learning process.

Finally, it can be stated that teaching strategies and resources that benefit teaching English in small classes are guided discussion, role-play, interviews, and pair work. Teachers also used choral pronunciation, definition question, dictation, story-telling, and reformulation. Besides, the resources used by teachers were CD players, laptops, slide projectors, and other materials commonly used as flashcards, magazines, pictures, and wall-charts.

How do students feel about learning English in small classes?

Table 5

Teachers' Perceptions

N	In classes with a small number of students:	Totally	agree	Agree	0	т агиану артее	0 0	Disagree)		TOTAL
		f	%	f	%	f	%	f	%	f	%
11	They are relaxed when speaking in front of their classmates.	4	80	1	20					5	100
18	They are taken into account by the teacher because they have more opportunities to participate in class.	4	80	1	20					5	100
19	They are motivate to participate because of the small number students.	4	80	1	20					5	100
20	They are at ease because they can healthy compete with their classmates.	4	80	1	20					5	100

Author: Ana Sarmiento

Source: Teacher's questionnaire

Table 6

Students' Perceptions

N ^O	In classes with a small number of students:		Agree	Auree	115100	Partially	uguc	Disgoree			TOTAL
		f	%	f	%	f	%	f	%	f	%
17	I am relaxed when speaking in front of my	50	50	38	38	11	11	1	1	100	100
	classmates.										
18	I am taken into account by the teacher because I	53	53	38	38	9	9			100	100
	have more opportunities to participate in class.										
19	I am motivated to participate because of the	49	49	40	40	11	11			100	100
	small number of classmates.										
20	I am at ease because I can healthy compete with	60	60	32	32	7	7	1	1	100	100
	my classmates.										

Author: Ana Sarmiento

Source: Student's questionnaire

As it is observed in table 5, statement 17 reveals that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that in small classes, students are relaxed when speaking English in front of their classmates.

Similarly, based on students' questionnaire in table 6, it was found that 50% (50 students) totally agree that in small classes, they feel relaxed when speaking English in front of their classmates, 38% (38 students) agree, 11% (11 students) partially agree, and 20% (1 student) disagrees.

It was observed that students were relaxed when they spoke in front of their classmates. It was also evident that when learners had to interact, they used English without any problem. There was not difficulty to communicate with their peers.

Concerning to speaking English in front of the class, Finn and Wang (2002) mention that through speaking English in class students can become truly proficient in the language; besides, it can be intimidating to speak a foreign language, especially in front of native speakers, but it has to be done to become fluent.

Statement 18 in table 5 reports that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that in small classes, the students are taken into account by the teacher because they have more opportunities to participate in class.

These results were supported in the students' questionnaire because it was found in table 6 that 53% (53 students) totally agree that in small classes, they feel taken into account because they have more opportunities to participate in class, 38% (38 students) agree, and 9% (9 students) partially agree.

According to observations, it was found that teachers let students participate in class. In fact, the teacher performed activities, as debates, where students could actively participate. In this regard, Baker and Westrup (2000) state that the goal of increasing participation is not to have every student participating in the same way or at the same rate, but by creating an environment in which all participants have the opportunity to learn and in which the class explores issues and ideas in depth, from a variety of viewpoints.

Statement 19 in table 5 shows that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that students feel motivated to participate because there are few classmates in class.

Similarly, based on students' questionnaire, it was found in table 6 that 49% (49 students) totally agree, 40% (40 students) agree, and 11% (11 students) partially agree that they feel motivated to participate because they are few students in the classroom.

Based on the observations performed, it was evident that students were motivated during the entire lesson. The students raised their hands to participate and motivate other students to do it.

On this topic, Finn and Wang (2002) state that teachers can create a positive learning environment in the classroom, which will allow students feel comfortable, safe, and engaged – something that all students deserve. In a classroom where values and roles remain constant and focus is placed on the positive aspects of learning, students will be more open to participate in class actively.

Statement 20 in table 5 shows that 80% (4 teachers) totally agree and 20% (1 teacher) agrees that in classes with a small number of students, they feel at ease because they can safely compete with their classmates.

Similarly, based on students' questionnaires, it was found in table 6 that 60% (60 students) totally agree that in classes with a small number of students, they feel at ease because they can safely compete with their classmates, 32% (32 students) agree, 7% (7 students) partially agree, and 1% (1 student) disagrees.

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Analyzing the observation sheet, it was evident that students could compete safely among themselves; for example, during the lessons learners were free of violence or aggression. The teaching process was comfortable which made it easier for students to learn English.

Regarding safe competition with classmates, Lee (2005) asserts that competition between students within the class can contribute to create positive attitudes, mutual reliance, and companionship for each other.

Finally, based on the results, it can be said that students feel motivated and comfortable during the English lessons; furthermore, they have a greater opportunity to participate in the different activities in class; students are also relaxed when they speak English in front of their classmates because of class size. So, it can be stated that small classes allow students to safely compete with their classmates during the teaching-learning process.

Are there any limitations when teaching English in small classes?

Table 7

Teachers' Perceptions

N ^o	In classes with a small number of students:	Totolly	Agree	Agree	0	Partially agree	0	Disagree)		TOTAL
		F	%	f	%	f	%	f	%	f	%
21	There is anxiety among students because there is more control form the part of the teacher.	3	60	2	40					5	100
22	Listening and speaking skills are more difficult to develop.	3	60	2	40					5	100

Author: Ana Sarmiento Source: Teacher's questionnaire

Table 8

Students' Perceptions

N ^o	In classes with a small number of students:	Totolly	Agree	A cross	Agree	Partially	agree	Disagree)		TOTAL
		F	%	f	%	f	%	f	%	f	%
21	There is anxiety among students because there is more control on the part of the teacher.	35	35	44	44	15	15	6	6	100	100
22	Listening and speaking skills are more difficult to develop.	23	23	45	45	24	24	8	8	100	100

Author: Ana Sarmiento Source: Student's questionnaire

Statement 21 in table 7 shows that 60% (3 teachers) totally agree and 40% (2 teachers) agree that in small classes there is anxiety among students because there is more control by the teacher.

These results are supported in the student's questionnaire as table 8 indicates that 35% (35 students) totally agree, 44% (44 students) agree, 15% (15 students) partially agree, and 6% (6 students) disagree that in small classes there is anxiety among students because there is more control by the teacher.

Moreover, the observations showed that students did not feel strained by the control teachers had in class. Regarding this, Meléndes and Beck (2010) argue that the most important thing is to make students feel comfortable when teachers control them in class. If teachers want to make children feel comfortable in the classroom, they can make a conscious effort to reach out to every individual smile, to pat shoulders gently, and to use children's name. Doing this helps students to do not feel tense in the classroom.

On table 7, statement 22 reports that 60% (3 teachers) totally agree and 40% (2 teachers) agree that in small classes listening and speaking skills are more difficult to develop.

Similarly, table 8 indicates that 23% (23 students) totally agree, 45% (45 students) agree, 24% (24 students) partially agree, and 8% (8 students) disagree that in small classes listening and speaking skills are more difficult to develop.

However, through the observations performed, it was noticed that during class there was not any difficulty to practice listening and speaking skills. In fact, students felt confident while developing listening and speaking skills; some of the activities performed were debates, CD recordings among other. Regarding listening and speaking, Lee (2005) said that both students and teachers must build a strong rapport in order to create an effective learning environment. Some important listening and speaking skills are enunciation, projecting, and active listening.

Finally, based on the results from this inquiry, it can be confirmed that during the entire research study, it was noted that there were not any limitations in teaching English. For example, the students did not have any anxiety to learn English and it was very easy for them to apply activities to practice listening and speaking skills.

Conclusions

Most of teachers give appropriate feedback to learners during the lesson because of the small number of students; it helps students understand English lessons and gives them clear guidance on how to improve their learning.

Classroom space allows students to interact among them because of the small number of students, which helps to develop activities such as language games, role-play, group work, and other activities that encourage whole class participation.

In small classes, it was evident that all teachers (5 in total) used different teaching materials in class. The most commonly used in all classes were flashcards, magazines, pictures, wall-charts, and multimedia-projector.

In small classes, it was noticed that there was not any difficulty to practice listening and speaking skills. In fact, students felt confident while developing listening and speaking skills; some of the activities performed were debates, CD recordings among other.

Students are relaxed and motivated because of the small number of classmates; it allows students to express themselves in front of their classmates using English and safely competing with their classmates.

There is good interaction between teachers and students because of the small number of students, which allows and encourages students to participate cooperatively in classroom activities.

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Recommendations

In small classes, teachers should use a variety of technological resources such as video, tape/Cd recorders, computer(s), and smart board in order to increase the students' learning and motivation.

Teachers should arrange students' seats in different ways; for instance, U-shape or/horseshoe, rectangle, stadium seating, and groups to increase students' attention when learning English in small classes.

In classes with a small number of students, teachers should continue using pair or group work activities to increase students` interaction.

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Annexes



ENGLISH DEGREE

Dear student,

The aim of this brief questionnaire is to obtain information concerning your opinion in relation to the learning of English in small classes. The following information will only be used for academic/research purposes.

Informative data: Please fill in the information below

Name of institution :			
Type of institution:	Public	() Private	()
	School ()	High school ()	Language institute ()
City:			

Instructions: place an (X) in the box that best reflects your personal opinion:

Strategy: answer the following questions as honestly as possible based on the following criteria.

Totally ag	ree
Agree	
Partially a	igree
Disagree	

A. Benefits of teaching and learning English in small classes.

	In classes with a small number of students:	Totally agree	Agree	Partially agree	Disagree
1.	The activities done in class help to apply what students learn.				
2.	The students are attentive and participate in class activities.				
3.	The students can better concentrate because there is less noise in the classroom.				
4.	The classroom space allows students to carry out the activities assigned by the teacher.				
5.	Students receive proper feedback form the teacher.				
6.	There is interaction between the students.				
7.	There is interaction between the teacher and students.				
8.	The teacher remembers the students' names.				

B. Strategies and resources that favor the English teaching in small classes.

N°	In classes with a small number of students:	Totally agree	Agree	Partially agree	Disagree
9.	The activities done allow students to practice listening skills.				
10.	The activities done allow students to practice speaking skills.				
11.	The activities done allow students to practice reading skills.				
12.	The activities done allow students to practice writing skills.				
13.	Group work activities are used.				
14.	Individual activities are used.				
15.	Technological tools are used.				
16.	Didactic materials are used.				

C. Students' feelings when learning English in a small class.

N°	In classes with a small number of students,	Totally agree	Agree	Partially agree	Disagree
17.	I am relaxed when speaking in front of my classmates.				
18.	I am taken into account by the teacher because I have more opportunities to participate in class.				
19.	I am motivated to participate because of the small number of classmates.				
20.	I am at ease because I can healthy compete with my classmates.				

D. Limitations of learning English in small classes.

	In classes with a small number of students:	Totally agree	Agree	Partially agree	Disagree
21.	There is anxiety among students because there is more control on the part of the teacher.				
22.	Listening and speaking skills are more difficult to develop.				

Thank you.



UNIVERSIDAD TÉCNICA PARTICULAR DE LOJA La Universidad Católica de Loja MODALIDA ABIERTA Y A DISTANCIA TITULACIÓN DE INGLÉS HOJA DE OBSERVACIÓN

INSTITUCIÓN	
EDUCATIVA:	
FECHA:	
CURSO/NIVEL:	

1. Se realizan actividades que permiten poner en práctica lo aprendido.

SI () NO() Notas:

2. Todos los estudiantes están atentos y participan en las actividades desarrolladas en clase.

SI () NO() Notas:

3. El espacio de la clase permite desarrollar adecuadamente las actividades asignadas por el profesor.

SI () NO() Notas:

4. El profesor brinda una retroalimentación adecuada debido al poco número de estudiantes en la clase.

•

SI () NO() Notas:

5. Existe interacción entre los estudiantes.

SI () NO() Notas:

6. Existe interacción entre el profesor y los estudiantes.

SI () NO() Notas:

7. El profesor recuerda el nombre de los estudiantes.

SI () NO() Notas: 8. Se realizan actividades que permiten practicar la habilidad de escucha.

SI () NO() Notas:

9. Se realizan actividades que permiten practicar la habilidad de habla.

SI () NO() Notas:

10. Se realizan actividades que permiten practicar la habilidad de lectura.

SI () NO() Notas:

11. Se realizan actividades que permiten practicar la habilidad de escritura.

SI () NO() Notas:

12. Se utilizan actividades grupales.

SI () NO() Notas:

13. Se utilizan actividades individuales.

SI () NO() Notas:

14. Se utilizan recursos tecnológicos.

SI () NO() Notas:

15. Se utilizan materiales didácticos.

SI () NO() Notas:

16. Los estudiantes se muestran relajados al momento de hablar frente a sus compañeros.

SI () NO() Notas: 17. Los estudiantes tienen mayor oportunidad de expresarse.

SI () NO () Notas:

18. Los estudiantes se muestran interesados en participar en las actividades realizadas en clase.

SI () NO () Notas:

19. Los estudiantes pueden competir sanamente con sus compañeros.

SI () NO() Notas:

20. Los estudiantes se muestran relajados porque no hay mucho ruido en el salón de clase.

SI () NO () Notas:

21. Los estudiantes se muestran tensos debido a que existe mayor control por parte del profesor.

SI () NO() Notas:

22. Se difículta realizar habilidades de habla y escucha.

SI () NO () Notas: